This guide is produced by ICCAC – The International Consortium of Circulatory Assist Clinicians. The ICCAC is the professional society for MCS Clinicians throughout the world. It has been vetted by experts in MCS, Air Medical Transport, and Emergency Services. It should not replace the device operating manual as a primary source of information.
1. Assess the patients airway and intervene per your protocol.

2. Auscultate Heart Sounds to determine if the device is functioning and what type of device it is. If it is continuous flow device, you should hear a “whirling sound”.

3. Assess the device for any alarms.

4. Look on controller usually found around the waist of the patient and to see what color tag and device it is.

5. Match the color on the device tag to the EMS Guide.

6. Intervene appropriately based on the type of alarm, tag (device) and EMS Guide.

7. Start Large Bore IV.

8. Assess vital signs – Use Mean BP with Doppler – with the first sound you hear is the Mean Arterial Pressure (MAP).

9. If no Doppler, use the Mean on the non invasive blood pressure machine.

10. Transport to closest VAD center. Call the number on the device to get advice.

11. Bring all of the patients equipment.

12. Bring the significant other if possible to act as a expert on the device in the absence of consciousness in the patient.
HeartWare® Ventricular Assist System
Emergency Operation

**ALARM ADAPTER**
- Used to silence the internal NO POWER ALARM.
- Should only be used on a controller that is NOT connected to a patient's pump.
- Must be inserted into the blue connector of the original controller after a controller exchange BUT before the power sources are disconnected or the NO Power alarm will sound for up to two hours.

**DRIVELINE CONNECTION**
To Connect to Controller:
- Align the two red marks and push together. An audible click will be heard confirming proper connection. (Figure A)
- The Driveline Cover must completely cover the Controller's silver driveline connector to protect against static discharge. (Figure B)
- NOTE: an audible click should be heard when connecting the Driveline or Driveline extension to the controller. Failure to use the Driveline Cover may cause an Electrical Fault Alarm.

**CONNECTING POWER TO CONTROLLER**
To Connect a Charged Battery:
- Grasp the cable of the charged battery at the back end of the connector (leaving front end of connector free to rotate)
- Line up the solid white arrow on the connector with the white dot on the Controller.
- Gently push (but DO NOT twist) the battery cable into the Controller until it naturally locks into place; you should hear an audible click.
- Confirm that the battery cable is properly locked on the controller by gently pulling the cable near the controller power connector.
- DO NOT force the battery cable into the controller connector without correct alignment as it may result in damaged connectors.

**TO DISCONNECT A DEPLETED BATTERY**
- Make sure there is a fully charged battery available to replace the depleted one.
- Disconnect the depleted battery by turning the connector sleeve counterclockwise until it stops.
- Pull the connector straight out from the controller.
HeartWare® Ventricular Assist System
Emergency Operation

STEPS TO EXCHANGE THE CONTROLLER

Step 1: Have the patient sit or lie down.

Step 2: Place the new controller within easy reach.

Step 3: Connect back-up power sources (batteries or AC Power) to the new controller.
   - Confirm that the power cables are properly locked on the controller by gently pulling on the cable near the connector.
   - A “Power Disconnect” alarm will activate if a second power source is not connected to the new controller within 20 seconds of controller power up.
   - A “VAD Stopped” alarm will activate if the pump driveline is not connected to the new controller within 10 seconds - this alarm will resolve once the pump driveline is connected.

Step 4: Pull back the white driveline cover from the original controller’s silver connector.

Step 5: Disconnect the driveline from the original controller by pulling the silver connector away from the controller. Do not disconnect by pulling on the driveline cable. A “VAD Stopped” alarm may activate. Don’t panic. You can silence the alarm after restarting the pump, which is the priority.

Step 6: Connect the driveline to the new controller (align the two red marks and push together). If the “VAD Stopped” alarm was active on the new controller, it will now resolve.

Step 7: The pump should restart. Verify the pump is working (RPM, L/min, Watts).

Step 8: IF THE PUMP DOES NOT RESTART, CALL FOR MEDICAL ASSISTANCE IMMEDIATELY.

Step 9: Insert the Alarm Adapter into the blue connector on the original controller.
   - Disconnect both power sources from the original controller.
   - The controller will be turned off and all alarms silenced.

Step 10: Slide the white driveline cover up to cover new controller’s silver connector.

Step 11: Contact the VAD Center or Implanting hospital for a new backup controller.

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# HeartWare® Ventricular Assist System Troubleshooting

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